

24 January 2017

Donna Redshaw
Diamond PA Services
Suite E7
Gemini House
Hargreaves Road
Groundwell Industrial Estate
Swindon
SN25 5AZ

Dear Donna,

I needed to ensure that when my office is unattended there is a human being to answer my calls and take messages or field calls.

I was aware through our BusinessWise meetings that this a service you deliver. You have now provided a seamless and professional telephone answering service for Bespoke for a number of months.

I am now reassured that whatever time of the working day or day of the week, you will provide a first class telephone answering service and my Clients or potential Clients are unaware that you are not based in my own office.

Thank you and I will continue to recommend your services with 100% confidence.

Kind regards

Anne Messer
Managing Director